

UNIONLINE DIRECT CONNECT SERVICE AGREEMENT

Terms and Conditions for Use (for Agents)



End Use Customers listed below ("Subscriber"), _____ ("Agent"), and Enbridge Gas Inc. operating as Union Gas ("Union") hereby agree to the following:

Union shall facilitate and host on an as-available basis a business-to-business ("B2B") platform, which would enable Subscriber's distribution measurement data to be transmitted via web service calls on the following terms and conditions:

1. Union, Subscriber or Agent can terminate this agreement at any time without notice.
2. Subscriber acknowledges that Union makes no warranty or representation as to the reliability or accuracy of any of the data transferred herein.
3. Subscriber agrees to indemnify and hold harmless Union from any claims by any person or party that may arise as a result of the Subscriber's use of this service.
4. Subscriber agrees that it shall place no reliance whatsoever on the data transferred hereunder.
5. Subscriber acknowledges that the service provided hereunder is provided on a reasonable efforts basis only and is not guaranteed.
6. Subscriber acknowledges that access to distribution measurement data via this service will immediately extend to all of Subscriber's agents to whom Subscriber has granted access via the Unionline Access Agreement.
7. Subscriber acknowledges that Union is not responsible for providing any applications or technology to the Subscriber to retrieve data through this service, nor is Union responsible for supporting any applications or technology that the Subscriber acquires to retrieve data through this service.
8. Agent represents and warrants that it is an agent of the Subscriber and is authorized to execute this Unionline Direct Connect Service Agreement on behalf of Subscriber. The Agent shall indemnify Union for any losses to which Union may be exposed in any way connected to Union's reliance on Agent's representation and warranty. Agent shall produce proof of agency to Union upon Union's request.

Agent must have the distribution measurement role in Unionline for the Subscriber prior to granting the access requested above.