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Enbridge Gas customer meeting

Sept. 14, 2020

Welcome & safety message

Andrea Seguin

Director, Storage and Transportation Sales



Agenda



Topic	Speaker
Welcome and safety message	Andrea Seguin
President's address	Cynthia Hansen
Opening remarks	Jim Redford
Operations update	Clancy O'Hara
Gas Supply update	Jason Gillett
Business Development update	Hilary Thompson
Q&A	
Closing remarks	Andrea Seguin

Carbon monoxide: inspect and detect

- Carbon monoxide is the ‘silent killer’.
- Prevention:
 - Use a registered contractor to inspect and service all fuel-burning appliances and vents in your home annually.
 - Test CO alarm monthly.
 - Know the symptoms of CO poisoning.



CO alarms save lives, but only if they are in good working order

President's address

Cynthia Hansen

Executive Vice President & President, Enbridge Gas Inc.



Opening remarks

Jim Redford

Vice President, Energy Services



Enbridge Gas Storage & Transportation leadership



Vice President,
Energy Services

Jim Redford



Director,
S&T Sales

Andrea Seguin



Director,
Business
Development

Hilary Thompson



Director,
Gas Control &
Management

Clancy O'Hara



Director,
Gas Supply

Jason Gillett

Storage and Transportation Sales



Paul Dhaen
Manager
S&T Sales



Daryl Zimmer
Advisor
S&T Account Manager



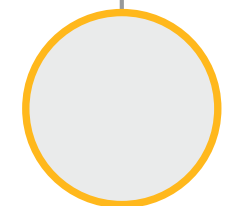
Jennifer Woodall
Sr Advisor
S&T Account Manager



Jennifer Clements
Advisor
Marketing



Ginny Hawken
Advisor
Power/Utility Sector



Vacant

Gas Supply



Dave Janisse
Supervisor
Gas Supply



Nicole Brunner
(On Leave)



Chris Mayo
Sr Advisor
Gas Supply



Eric Carducci
Sr Analyst
Gas Supply



Kim Jennen
Advisor
Gas Supply



John Gillis
Sr Advisor
Asset Acquisition

Taking action on feedback



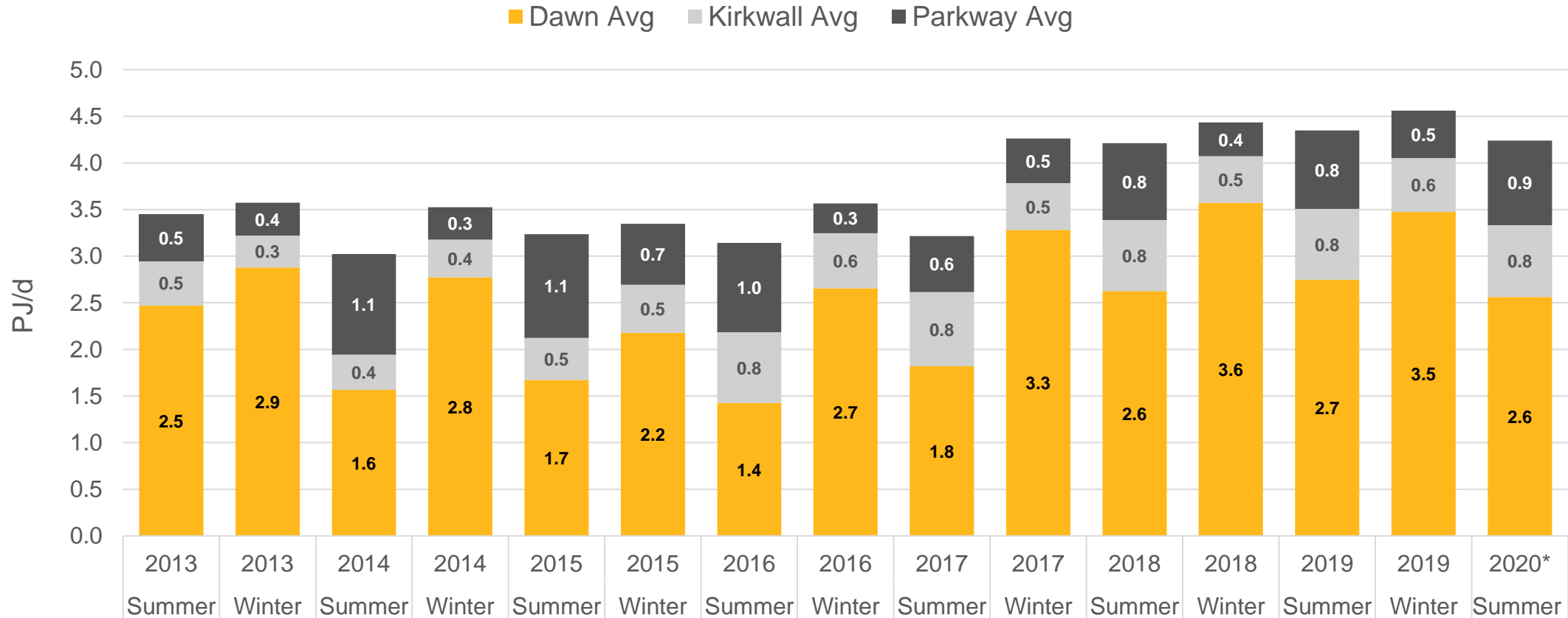
Operations update

Clancy O'Hara

Director, Gas Control and Management

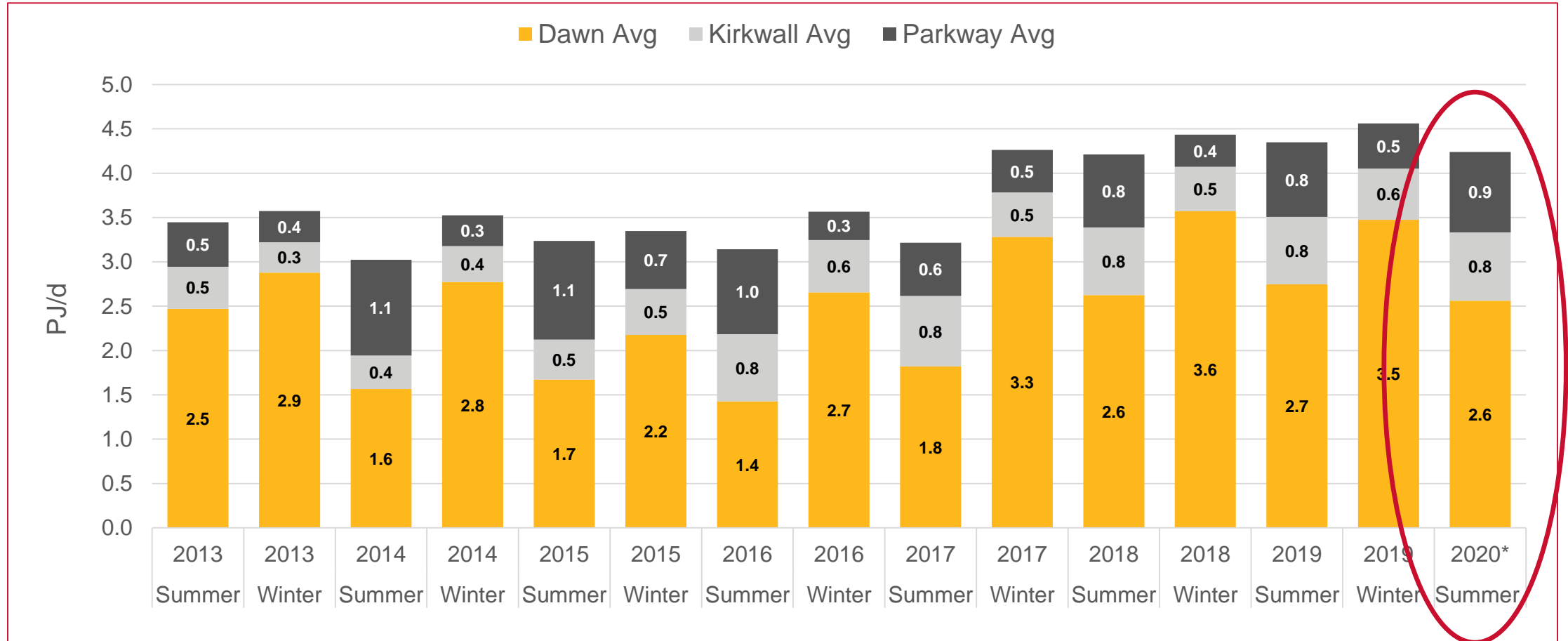


Receipts by season



No material change Summer 2020 compared to Summer 2019

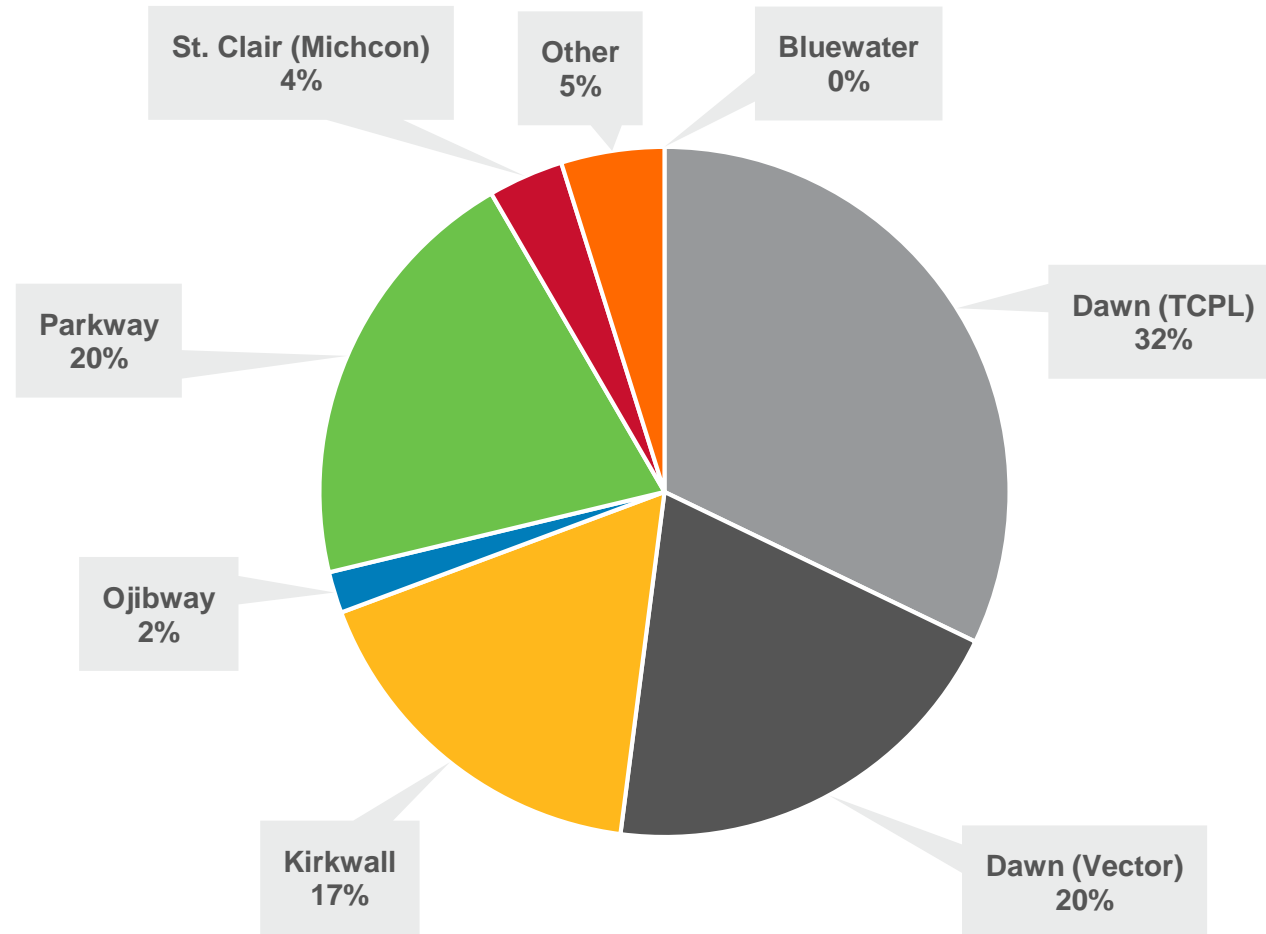
Receipts by season



No material change Summer 2020 compared to Summer 2019

Receipts by pipeline: Summer 2020

- Bluewater
- Dawn (TCPL)
- Dawn (Vector)
- Kirkwall
- Ojibway
- Parkway
- St. Clair (Michcon)
- Other



2020 Construction and outage maintenance



Integrity: pigging and digs

- NPS 34 Dawn-Parkway Pigging
- NPS 42 Dawn-Parkway integrity digs
- NPS 20 Panhandle integrity
- NPS 12 Cornwall Pipeline Integrity digs



Replacements and expansion

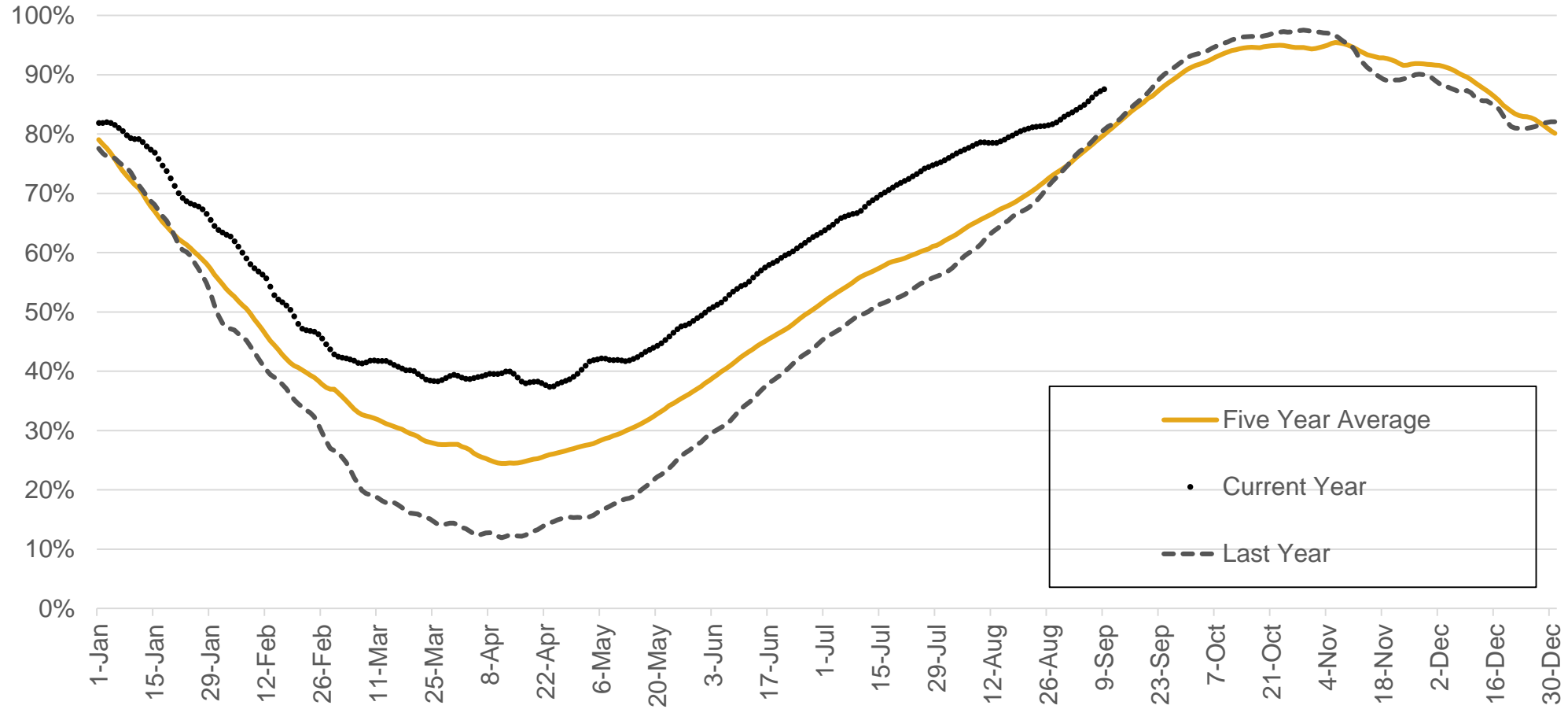
- Don River Crossing
- Victoria Square Gate meter modifications (Markham)
- Blackhorse Gate Rebuild (Niagara)
- NPS 12 Owen Sound line expansion 35 km
- NPS 26 & 34 replacement under Trafalgar Road (Milton)

2020 Operations: Red Lake forest fire



Safety and reliability

Storage levels



Winter weather monthly outlook



	Forecast HDD	Normal	Variance	% Var
November	462	427	35	8%
December	650	627	23	4%
January	737	725	12	2%
February	634	644	-10	-2%
March	548	555	-8	-1%
Total	3,032	2,979	53	2%

Early weather forecast 2% colder than normal

Customer Service



Nominations

[Name Change](#) [View All Parties](#)

Deadlines

Window	Time Remaining	Next

Operational Status

Date	Status
Sep 9, 2020	G
Sep 10, 2020	G
Sep 11, 2020	G
Sep 12, 2020	G

Operational Status

- G Sep 9, 2020
- G Sep 10, 2020
- G Sep 11, 2020
- G Sep 12, 2020

[More info](#)

Operational Status

Click a light at a segment to view more detailed information.

	September 09, 2020	September 10, 2020	September 11, 2020	September 12, 2020
Transportation				
Operational Status	G	G	G	G
Parlaway				
From Dawn	G	G	G	G
To Dawn	G	G	G	G
Kirkwall				
From Dawn	G	G	G	G
To Dawn	G	G	G	G
From Parlaway	G	G	G	G
To Parlaway	G	G	G	G
Ojilway				
From Dawn	G	G	G	G
To Dawn	G	G	G	G
St. Clair				
From Dawn	G	G	G	G
To Dawn	G	G	G	G
Bluewater				
From Dawn	G	G	G	G
To Dawn	G	G	G	G
Vector				
From Dawn	G	G	G	G
To Dawn	G	G	G	G



We are listening!

In response to customer feedback, Enbridge Gas has been working on a series of improvements to Unionline. As we implement these improvements over the next several months, we will share the changes that may make transacting on Unionline easier for you.

Unionline Support

Unionline@Enbridge.com

519-436-5446

GMS Nominations Support

ONTUGLGMS@Enbridge.com

519-436-4545

Operational Status notification subscriptions: [Email Notification Services Subscription Form](#)

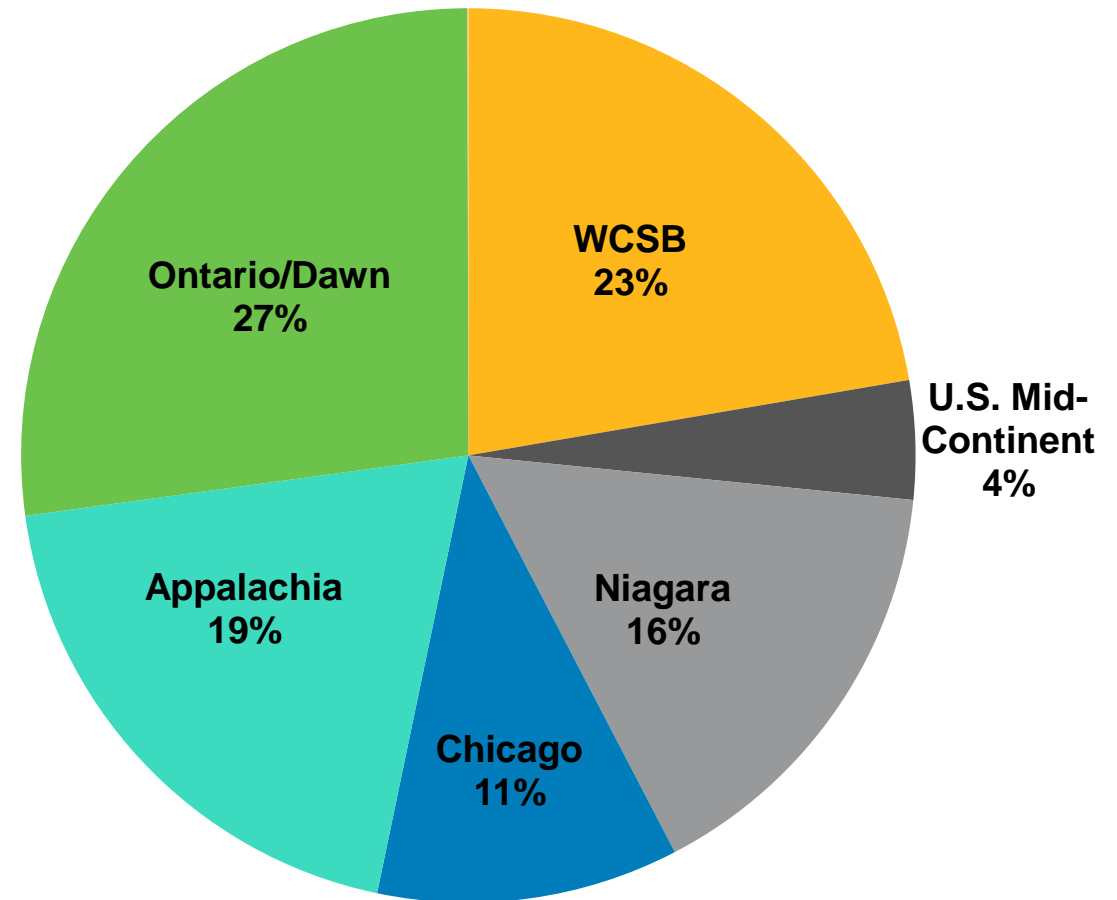
Gas Supply update

Jason Gillett
Director, Gas Supply



Combined portfolio

- Almost 3.8 million customer connections served (12 million customers).
- Over 90% of utility customers rely on system gas supply.
- 510 PJ of system gas purchased annually.



Maximizing customer value through a reliable and diverse of supply portfolio

Continuing to evolve and integrate

Commodity purchases

- Gas purchases merged in to one process for RFPs and direct purchases.
- Continue to hold individual NAESBs for each utility-transaction counterparty confirmed at the time of deal.
- Aligning background systems to further integrate and move towards nominating and contracting as one.

Regulatory work

- Now presenting significant information about how we plan and execute our responsibilities in the regulatory forum annually.



As we change, customer service is our continuing priority

“Greening” the gas supply



Voluntary Renewable Natural Gas Program

- Enbridge Gas has filed a program proposal with the OEB, whereby customers volunteer to pay a premium to enable the company to procure Renewable Natural Gas.
- Pending approval, Enbridge Gas will be procuring RNG in 2021 to meet program requirements.

Power to Gas Hydrogen Procurement

- Enbridge Gas has partnered with a Hydrogenics plant in Markham to convert excess power to hydrogen.
- Gas Supply team will procure hydrogen as part of our supply for system customers beginning in 2021.

Gas supply is working to meet evolving customer needs.

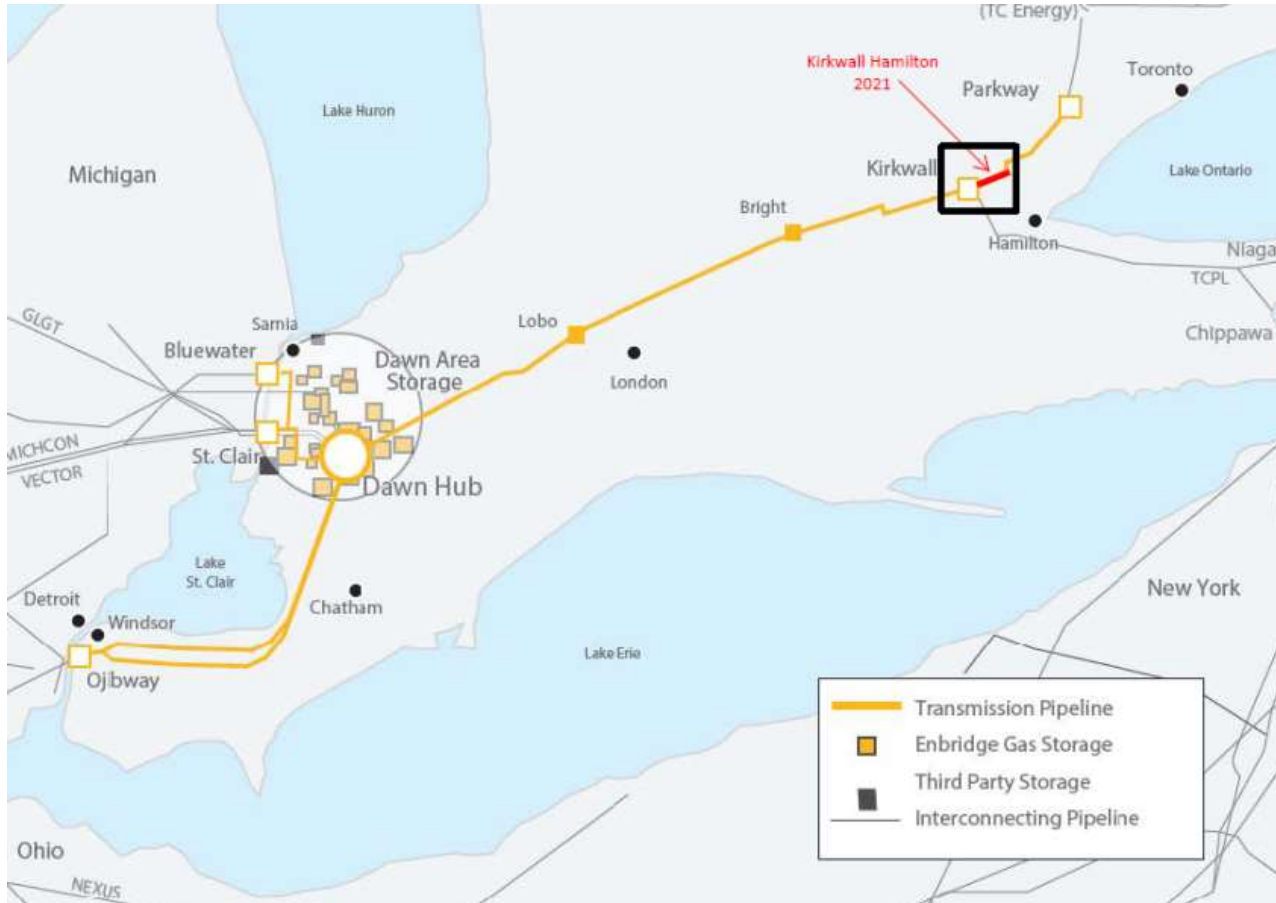
Business Development update

Hilary Thompson

Director, Business Development

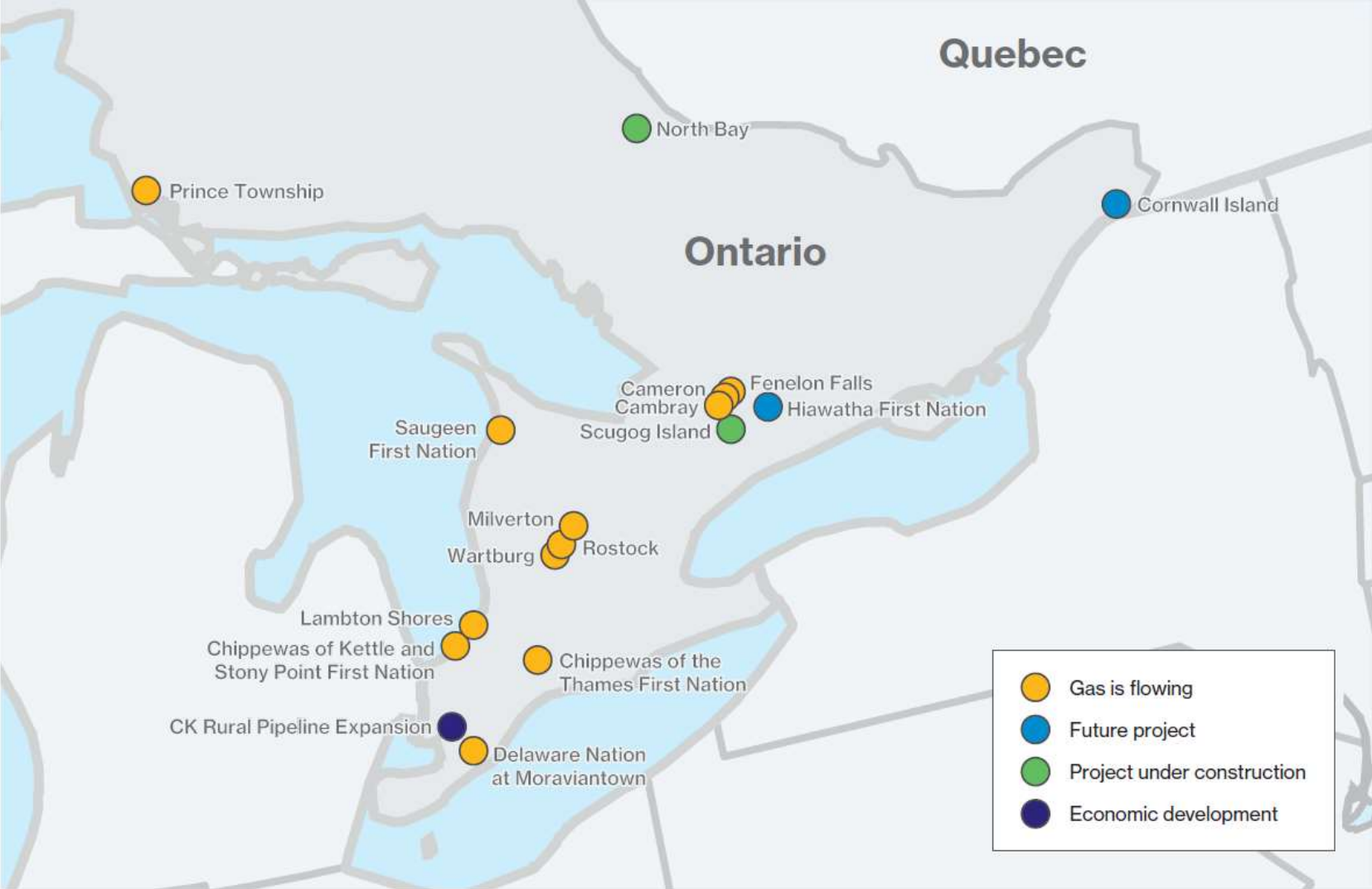


Dawn Parkway expansion project



- Scope
 - 10.2 km NPS 48 pipeline loop between Kirkwall Valve Site and Hamilton Gate Station
- Capacity
 - 92,174 GJ/d (TBD-on in-service year required)
- Project update
 - Currently working through post COVID demand forecast
 - Application is on hold at the OEB

Community expansion

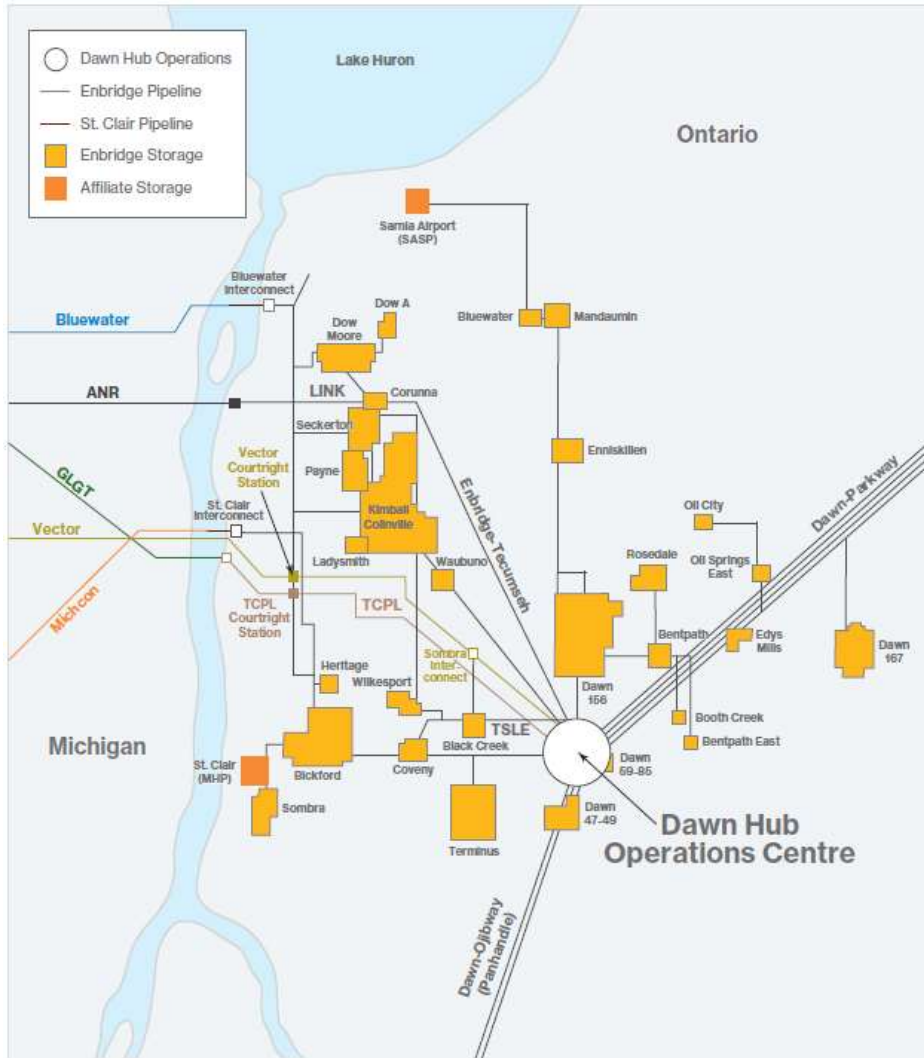


2020 Owen Sound reinforcement project



- Scope
 - 34.2 km NPS 12 pipeline loop between Durham Gate and Side Road 4B Gate
- Capacity
 - ~ 20,000 GJ/d
- Project update
 - In-service Nov. 1, 2020

Storage enhancement projects



- Capacity
 - 2020 – 2021 project: 2.5 PJ of space and 30 TJ of deliverability
 - 2021 – 2022 project: 6.8 PJ of space and over 60 TJ of deliverability
- Project update
 - 2020 – 2021: Online Nov. 1, 2020
 - 2021 – 2022: Preparing to file with the OEB November 2020

Q&A

Closing remarks

Andrea Seguin

Director, Storage and Transportation Sales

