

April 2020

## **Enbridge Gas Windsor Line Replacement Project**

Dear Resident,

We understand that these are extraordinary times – around the world and at home here in Ontario. I'm writing to provide an update on the natural gas pipeline project that is underway in your community.

The Enbridge Gas Windsor Line Replacement construction project has been identified as an essential service by the Ontario Government and we are committed to continuing this important work to bring natural gas to your community. Construction is on schedule. Please refer to the flyer included with this package for full construction details.

As we complete this work, Enbridge and our construction partners are doing our part to protect the health and safety of our communities, employees and contractors. This is our highest priority. We are following the latest COVID-19 guidance provided by public health officials and government authorities and we have augmented existing work procedures including:

- Site pre-screening
- Heightened disinfection practices
- Physical distancing
- Close-proximity work procedures when the work task cannot accommodate physical distancing
- Enhanced personal protective equipment
- Remote work

All of these procedures are in place in addition to our normal day-to-day safety procedures. We will be continuously monitoring and altering these procedures with input from our team on-site. We ask you to have patience and understanding with the construction crews as some tasks may take longer than normal in respect of COVID-19 guidance.

Due to COVID-19 restrictions, we are limiting face-to-face interactions until such time as we have been given approval to move ahead with doing so. However, if you have a concern that cannot be resolved by phone or email, we can meet in-person, with appropriate physical distancing in place (such as meeting you at the end of your driveway). These meetings will be scheduled in advance, as will the service connection renewals outlined in the attached flyer.

I am your local community liaison for the project and I'm just a phone call away. If you have any questions about the construction project, please reach out to me, toll free at 1-855-381-9138 or [Windsor.Line@enbridge.com](mailto:Windsor.Line@enbridge.com).

You can also visit us at [uniongas.com/projects/windsor-line-replacement](https://uniongas.com/projects/windsor-line-replacement), which contains valuable information about the project and community updates during construction.

Please reach out to me should you have any questions.

With thanks,

Keir Johnston  
Windsor Line Replacement Project Community Liaison  
1-855-381-9138 or [Windsor.Line@enbridge.com](mailto:Windsor.Line@enbridge.com)