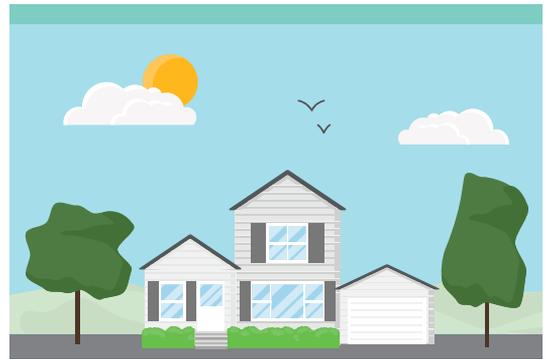


Charges	Rates at April 1, 2021	Annual increase or (decrease)
Customer Charge	\$22.87	\$0.00
Delivery to You		
First 100 m ³	9.8081 ¢/m ³	
Next 200 m ³	9.5575 ¢/m ³	
Next 200 m ³	9.1606 ¢/m ³	\$0.27
Next 500 m ³	8.7964 ¢/m ³	
All over 1,000 m ³	8.4954 ¢/m ³	
Facility Carbon Charge (included in Delivery to You on the bill)	0.0127 ¢/m ³	\$0.10
Transportation to Enbridge*	2.2856 ¢/m ³	\$0.11
Federal Carbon Charge	7.8300 ¢/m ³	\$43.13
Delivery Price Adjustment	(1.7327) ¢/m ³	\$0.00
Transportation Price Adjustment	(0.1792) ¢/m ³	\$16.56
Storage Charge	5.8116 ¢/m ³	\$0.03
Storage Price Adjustment	0.0000 ¢/m ³	\$0.00
Total Annual Impact*		\$60.20
Additional Items		Charge/ (Refund)
Temporary Price Adjustments		(\$9.03)

* Depending on the terms of your energy marketer contract, you may or may not be affected by Enbridge Gas' changes to transportation rates. Contact your energy marketer directly at the telephone number on your bill with questions.

Please visit uniongas.com/residentialrates or call **1-888-774-3111** for more information about our rates.



April 2021

Natural gas rates have changed

Rate 01

Union North East

For customers who purchase their gas supply from a **gas marketer**

New natural gas rates

The Ontario Energy Board (OEB) has approved changes to Enbridge Gas' rates effective **April 1, 2021**.

For a typical customer the total annual bill increase will be \$60.20. The total impact on your bill will depend on how much gas you use and the terms of your gas marketer agreement.

The OEB has approved a temporary price adjustment to reflect the difference between the amount customers paid for energy conservation programs (DSM) from Jan. 1, 2017 to Dec. 31, 2018 and the actual costs incurred. This will appear on customers' April to September bills, and for a typical Rate 01 - Union North East customer the total refund will be \$9.03.

Delivery to You

The delivery rates that vary with consumption increased based on our forecast cost of delivering natural gas to your home or business. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you.

Transportation to Enbridge

The transportation charge has increased by approximately \$0.11 per year for a typical customer due to higher costs for transporting natural gas.

Federal Carbon Charge

The federal carbon charge has increased from 5.8700 ¢/m³ to 7.8300 ¢/m³. This charge increases annually each April. All of the money collected for this charge goes to the federal government. Visit uniongas.com/carboncharge for more information.

Gas Supply Charge

The price you pay for the natural gas you use, shown as the gas supply charge on your bill, depends on the terms of your gas marketer agreement.

Delivery Price Adjustment

The delivery price adjustment rate decreased by 1.7327 ¢/m³ to -1.7327 ¢/m³ and is in effect until Sept. 30, 2021.

Transportation Price Adjustment

The transportation price adjustment rate increased by 0.7533 ¢/m³ to -0.1792 ¢/m³ and is in effect until March 31, 2022.

Storage Charge

The storage rate increased by 0.0010 ¢/m³ to 5.8116 ¢/m³ to reflect the increased cost of storing natural gas.

Charges for gas used from April 1, 2021 will be calculated using the new approved rates as shown on the reverse. The annualized impact is based on a typical Rate 01 - Union North East customer who uses 2,200 m³ per year while buying gas from an energy marketer.