

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2021

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers effective April 1, 2021. Your new rates are shown on the accompanying **Rate T2** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2021. The enclosed bill uses the new approved rates.

## **Federal Carbon Charge**

The federal carbon charge has increased from 5.8700 cents/m<sup>3</sup> to 7.8300 cents/m<sup>3</sup>. This charge increases annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program. Visit [uniongas.com/carboncharge](http://uniongas.com/carboncharge) for more information.

## **Storage and Transportation**

Approved 2021 storage and transportation rate increases are reflected in the new rates for Rate T2 customers. Individual customer impacts will vary.

Enbridge Gas' storage and transportation rates also reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Enbridge Gas provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

## **Rate Adjustment**

The OEB has approved a rate adjustment to reflect the difference between the amount customers paid for energy conservation programs (DSM) from Jan. 1, 2017 to Dec. 31, 2018 and the actual costs incurred. The Rate T2 adjustment will be a refund of 0.0229 cents/m<sup>3</sup> which will appear on customers' April to June bills in three equal installments.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your account representative. Our staff will be pleased to answer your questions.

Rate T2 + Appendix A + Appendix C (Rate T2)  
[Rate schedule attached]