

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2021

The Ontario Energy Board (OEB) approved changes to the rates Enbridge Gas Inc. charges customers in northern Ontario effective April 1, 2021. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery commodity rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2021 delivery commodity rates include an increase of 0.0019 cents/m³. Individual customer impacts will vary based on usage.

Federal Carbon Charge

The federal carbon charge has increased from 5.8700 cents/m³ to 7.8300 cents/m³. This charge increases annually each April. All of the money collected for this charge goes to the federal government. Some businesses may be eligible for full or partial exemption from this charge under the federal carbon pricing program. Visit uniongas.com/carboncharge for more information.

Gas Supply Charges

New rates, **if applicable to your service**, reflect changes in Enbridge Gas' forecast cost to purchase and transport natural gas for the next 12 months. In addition, there are changes due to the difference between the projected costs that Enbridge Gas expects to pay and the amounts that Enbridge Gas expects to recover through rates over the next 12 months. The changes by rate zones are detailed in the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Enbridge Gas does not earn income on the sale of the natural gas commodity and transportation. The price we pay for the gas commodity and transportation is passed on directly to customers with no profit included.

Rate Adjustment

The OEB has approved a rate adjustment to reflect the difference between the amount customers paid for energy conservation programs (DSM) from Jan. 1, 2017 to Dec. 31, 2018 and the actual costs incurred. The Rate 20 adjustment will be a refund of 0.3548 cents/m³ which will appear on customers' April to June bills in three equal installments.

We appreciate and thank you for your business. If you have any questions about the rate changes, please call your account representative. Our staff will be pleased to answer your questions.

Rate 20 + Appendix A (Rate 20)
[Rate schedule attached]