

# Huron Tipperary Limited Partnership I

## Dispute Resolution Process

For issues unable to be resolved through the contact person or account representative in regards to the Storage and Transportation Access Rule, complaints shall be submitted in writing to the Compliance Officer.

**Mr. Bill Blake**  
**Huron Tipperary Limited Partnership I**  
**309 Commissioners Road West**  
**Unit D**  
**London, ON N6J 1Y4**  
E-mail: [wblake@tributeresources.com](mailto:wblake@tributeresources.com)

Written Complaints should include:

- i. Customer name and contact information,
- ii. Customer contact number(s) (if applicable),
- iii. A detailed description of the nature of the complaint, and
- iv. Any other information that would help **Huron Tipperary Limited Partnership I** understand the complaint

Written complaints received by **Huron Tipperary Limited Partnership I** will be handled fairly, effectively, courteously, confidentially (if applicable) and on a timely basis.

In the event that resolution is not achieved to the satisfaction of the complainant, the complainant may refer the matter to the Ontario Energy Board via:

**Market Operations Hotline**  
**416-440-7604 or 1-888-632-6273**  
E-mail: [market.operations@oeb.gov.on.ca](mailto:market.operations@oeb.gov.on.ca)