

New Rates

The table below shows the new, approved rates used to calculate your natural gas bill as of Jan. 1, 2012. The annual impacts are based on a typical Rate 610 customer in eastern Ontario using 93,000 m³ of natural gas a year and buying gas through an energy marketer.

| CHARGES | RATES at Jan. 1, 2012 | ANNUAL increase or decrease |
|------------------------------------|--------------------------|--------------------------------|
| Transportation* | 8.3255 ¢/m ³ | -\$0.09 |
| Transportation Price Adjustment | 1.3517 ¢/m ³ | -\$232.30 |
| Storage | 1.8907 ¢/m ³ | -\$4.46 |
| Storage Price Adjustment | 0.0000 ¢/m ³ | \$0.00 |
| Delivery | | |
| First 1,000 m ³ | 6.0669 ¢/m ³ | |
| Next 9,000 m ³ | 4.8002 ¢/m ³ | |
| Next 20,000 m ³ | 4.0777 ¢/m ³ | -\$541.22 |
| Next 70,000 m ³ | 3.6153 ¢/m ³ | |
| All Over 100,000 m ³ | 1.8632 ¢/m ³ | |
| Delivery Price Adjustment | 0.0000 ¢/m ³ | \$0.00 |
| Monthly Charge | \$70.00 | \$0.00 |
| Total Annual Impact | | -\$778.07 |

* Depending on the terms of your retail energy marketer contract, you may or may not be affected by Union Gas' changes to transportation rates. Please contact your retail energy marketer directly at the phone number that appears on your bill if you have questions.

Please visit uniongas.com
or call 1 888 774-3111 for more information.



Important Information About

Your Rates

January 2012

Rate 610 – Eastern Ontario
Energy Marketer Customer

New Natural Gas Rates

The Ontario Energy Board approved a decrease to Union Gas' transportation, transportation price adjustment, storage and delivery rates as of Jan. 1, 2012. The enclosed bill uses the new rates.

The total annual bill decrease will be \$778.07 for a typical Rate 610 customer in eastern Ontario using 93,000 m³ of natural gas a year and buying gas through an energy marketer.

Transportation

The transportation rate decreased by 0.0001 ¢/m³ to 8.3255 ¢/m³ based on our forecast cost of transporting natural gas to Ontario.

Transportation Price Adjustment

The transportation price adjustment rate decreased by 0.2498 ¢/m³ to 1.3517 ¢/m³ to make up the difference between our forecast cost of transporting natural gas and actual costs from prior periods.

Storage

The storage rate decreased by 0.0048 ¢/m³ to 1.8907 ¢/m³ to reflect the decreased cost of storing natural gas.

Delivery

The delivery rates that vary with consumption decreased based on our forecast cost of delivering natural gas.