

# AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

January 2010

The Ontario Energy Board approved changes to the rates Union Gas charges customers effective January 1, 2010. Your new rates are shown on the accompanying **Rate 25** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

## **Delivery**

Approved 2010 delivery rates reflect a rate class average increase of 0.6% from the previously approved 2009 rates for Rate 25 customers. Individual customer impacts will vary.

We appreciate and thank you for your business. If you have any questions about the rate changes, please call your account representative. Our staff will be pleased to answer your questions.

Rate 25 + Appendix A (Rate 25)  
[Rate schedule attached]