

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate 20** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2012 delivery rates include a decrease of 0.0035 cents/m³. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved one-time adjustments to your Rate 20 bill. These adjustments consist of: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The following one-time adjustments will be applied to your April bill:

- a credit of **0.0004 cents/m³** applied to delivery volumes consumed by all sales and bundled-T customers only for the period January 1, 2010 to December 31, 2010
- a credit of **0.0869 cents/m³** applied to delivery volumes consumed by T-service customers only for the period January 1, 2010 to December 31, 2010
- a credit of **2.0491 cents/m³** applied to the transportation contracted demand for sales and bundled-T customers only for the period January 1, 2010 to December 31, 2010
- a credit of **\$1.631/GJ** applied to bundled storage contracted demand for T-service customers having bundled storage entitlement for the period January 1, 2010 to December 31, 2010

Individual customer impacts will vary based on usage.

Transportation

Changes in the gas transportation rate, **if applicable to your service**, reflect the changes in the costs to provide transportation service effective April 1, 2012.

Gas Supply Charges

New rates, **if applicable to your service**, reflect a decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. In addition, there is a decrease due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by zone are detailed in the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate changes, please call your account representative. Our staff will be pleased to answer your questions.

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate 25** schedule. Changes in the rate levels are detailed in the attached appendix. The enclosed bill uses the new approved rates.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate 25 bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time credit of 0.0084 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 25 + Appendix A + Appendix C (Rate 25)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate 100** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2012 delivery rates include a decrease of 0.0082 cents/m³. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved one-time adjustments to your Rate 100 bill. These adjustments consist of: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The following one-time adjustments will be applied to your April bill:

- a charge of **0.1012 cents/m³** applied to delivery volumes consumed by T-service customers only for the period January 1, 2010 to December 31, 2010
- a credit of **\$1.631/GJ** applied to bundled storage contracted demand for T-service customers having bundled storage entitlement for the period January 1, 2010 to December 31, 2010

Individual customer impacts will vary based on usage.

Transportation

Changes in the gas transportation rate, **if applicable to your service**, reflect the changes in the costs to provide transportation service effective April 1, 2012.

Gas Supply Charges

New rates, **if applicable to your service**, reflect a decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months. In addition, there is a decrease due to the difference between the projected costs that Union Gas expects to pay and the amounts that Union Gas expects to recover through rates over the next 12 months. The changes by zone are detailed on the attached appendix.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments. Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate 100 + Appendix A (Rate 100)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate M4** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2012 delivery rates include a decrease of 0.0401 cents/m³. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate M4 bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time credit of 0.4406 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.0926 ¢/m³ to 5.1549 ¢/m³.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.7034 ¢/m³ to 9.4749 ¢/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 0.3348 ¢/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M4 + Appendix A (Rate M4)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate M5A** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2012 delivery rates include a decrease of 0.0419 cents/m³. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate M5A bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time charge of 0.2109 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.0926 ¢/m³ to 5.1549 ¢/m³.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.7034 ¢/m³ to 9.4749 ¢/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 0.3348 ¢/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M5A + Appendix A + Appendix C (Rate M5A)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate M7** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2012 delivery rates include a decrease of 0.0412 cents/m³. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate M7 bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time charge of 0.0371 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.0926 ¢/m³ to 5.1549 ¢/m³.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.7034 ¢/m³ to 9.4749 ¢/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 0.3348 ¢/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M7 + Appendix A + Appendix C (Rate M7)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate M9** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2012 delivery rates include a decrease of 0.0516 cents/m³. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate M9 bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time credit of 0.0649 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.0926 ¢/m³ to 5.1549 ¢/m³.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.7034 ¢/m³ to 9.4749 ¢/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 0.3348 ¢/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M9 + Appendix A (Rate M9)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate M10** schedule. Changes in the rates are detailed in the attached appendix. The enclosed bill uses the new approved rates.

Delivery

Approved delivery rates reflect changes in the costs for compressor fuel, unaccounted for gas, and carrying costs of gas in inventory due to changes in the cost of gas. As a result of this change, approved April 1, 2012 delivery rates include a decrease of 0.0220 cents/m³. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate M10 bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time credit of 1.1698 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

Transportation

The cost to transport natural gas to Ontario, **if applicable to your service**, has changed, resulting in an increase in the transportation rate by 0.0926 ¢/m³ to 5.1549 ¢/m³.

Gas Supply

The gas commodity charge, **if applicable to your service**, has decreased by 2.7034 ¢/m³ to 9.4749 ¢/m³. This change reflects the decrease in Union Gas' forecast cost to purchase natural gas for the next 12 months.

In addition, there is a decrease of 0.3348 ¢/m³ related to the difference between the projected cost of natural gas that Union Gas expects to pay and the amounts that Union Gas expects to recover through its current gas commodity rate over the next 12 months. You will see the new rate on the "**Gas Price Adjustment**" line on your bill.

Adjusting your gas rate in this way ensures that you are billed at a rate that more closely reflects the market price of natural gas and avoids large out-of-period adjustments.

Union Gas does not earn income on the sale of the natural gas commodity. The price we pay for the gas commodity is passed on directly to customers with no profit included.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate M10 + Appendix A (Rate M10)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) has approved changes to the rates Union Gas charges its customers. New rates for **Rate R1** will be applied to bills effective April 1, 2012. Your new rates are shown on the accompanying rate schedule. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2012.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate R1
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate T1** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2012. The enclosed bill uses the new approved rates.

Storage and Transportation

Union's storage and transportation rates reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. The cost of gas used to set storage and transportation rates is now adjusted quarterly and approved by the OEB as part of the Quarterly Rate Adjustment Mechanism. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate T1 bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time credit of 0.0216 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T1 + Appendix A + Appendix C (Rate T1)
[Rate schedule attached]

AN IMPORTANT NOTICE ABOUT YOUR GAS RATES

April 2012

The Ontario Energy Board (OEB) approved changes to the rates Union Gas charges customers effective April 1, 2012. Your new rates are shown on the accompanying **Rate T3** schedule. Changes in the rates are detailed in the attached appendix. Changes to supplemental service rates reflect changes in gas supply costs effective April 1, 2012. The enclosed bill uses the new approved rates.

Storage and Transportation

Union's storage and transportation rates reflect changes in costs for compressor fuel and unaccounted for gas due to changes in the cost of gas. In addition, where Union provides storage deliverability inventory, there is a change to the carrying cost of gas in inventory due to the changes in the cost of gas. The cost of gas used to set storage and transportation rates is now adjusted quarterly and approved by the OEB as part of the Quarterly Rate Adjustment Mechanism. These changes will only impact customers who elect the Union supplied fuel option. Individual customer impacts will vary based on usage.

One-Time Adjustment

The OEB has also approved a one-time adjustment to your Rate T3 bill. This adjustment reflects: (1) 2010 Earnings Sharing and (2) differences between approved forecast and actual revenues and costs in 2010. The result is a **one-time credit of 0.1819 cents/m³** applied to volumes consumed for the period of January 1, 2010 to December 31, 2010. The one-time adjustment will be applied to your April bill. Individual customer impacts will vary based on usage.

We appreciate and thank you for your business. If you have any questions about the rate change, please call your Account Representative. Our staff will be pleased to answer your questions.

Rate T3 + Appendix A (Rate T3)
[Rate schedule attached]